

Commitment to Customers Policy

Wherever we operate, we will work as closely as possible with local communities and organisations in order to minimise any adverse impacts. It is our belief that the company's competitiveness and ongoing success depends not only on our employees and the quality of our service and construction but also on our public image.

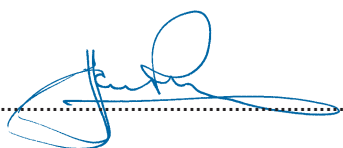
Accordingly, our customer's requirements will be delivered through professional standards of safety, risk, environmental, quality and production management. We are not only committed to protecting the health and safety of our employees and those who may be affected by its operations but also to execute all work in a manner which is sensitive to local communities.

As a company, we are dedicated to progressive improvement in all areas of our business. This is of particular importance where health, safety, environmental and quality performance is concerned. We strive to continually improve our management performance by systematically reviewing our arrangements through regular inspections, unsafe incident investigations, non-conformance reviews, customer surveys and KPI's. Appropriate action plans are produced to ensure improvements are delivered.

The Company's Directors will, therefore, ensure that adequate arrangements are made to promote this improvement. Managers will discharge their responsibilities through planning and implementation processes by ensuring adequate risk control and product quality, through communication of details of risks and preventative measures to employees and adequate training of employees, thus ensuring that they are competent to carry out their duties.

We recognise that excellence in managing health, safety, environmental and community responsibilities is essential to our long-term success. We will not commence any construction operation unless it is able to do so safely and in an environmentally responsible manner. The arrangements described in the policy section of the Business Support Manual underpin this commitment.

Signed.....



J Jackson. Group Managing Director

Date: 12 September 2006

